



# Introducing Managers to Change

## Details

**Duration:** 1 Day

## Region & Date

**Dublin:** May 11, 2021

## Delivery:

Online/Classroom/Blended

## Time:

9.30 am– 5.00 pm

## Venues:

Ibec  
84-86 Lower Baggot Street  
Dublin 2

## Cost:

Ibec member: €385  
Non-member rate: €425

## Contact:

For further information, please contact  
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## Programme Overview

This programme will provide an understanding of the dynamics of change in an organisation and the skills needed to manage that change while sustaining productivity and morale.

## Programme Outcomes

Participants who complete the course will:

- Understand the fundamentals of change
- Support their staff through change
- Identify tactics and actions to support managers and teams in adjusting to change
- Maintain productivity throughout change and sustain/build the change
- Understand that communication is key to success
- Develop their skill to inspire and energise those they lead and influence

## Content

1. Understanding change:
  - What is change?
  - Overview of the normal responses to change
2. Managing people through change and its impact:
  - Dealing with resistance
  - Change model
  - Key to success planning
3. Communicating change:
  - Stakeholders
  - Communications tools / prepare communication plan
  - The importance of self-awareness, DISC and EQ
4. Sustaining change:
  - Maintaining the momentum
  - Monitoring progress
  - Balancing the change with running the business

## Who should attend?

Managers and team leaders who are operating in a change environment or who will be supporting/driving the rollout of a change programme.