



Introducing Managers to Change

Details

Duration: 1 Day

Region & Date

Dublin: May 7, 2020
Dublin: Nov 13, 2020

Time:
9.30 am– 5.00 pm

Venues:
Ibec
84-86 Lower Baggot Street
Dublin 2

Cost:
Ibec member: €385
Non-member rate: €425

Contact:
For further information, please
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Programme Overview

This programme will provide an understanding of the dynamics of change in an organisation and the skills needed to manage that change while sustaining productivity and morale.

Programme Outcomes

Participants who complete the course will:

- Understand the fundamentals of change
- Support their staff through change
- Identify tactics and actions to support managers and teams in adjusting to change
- Maintain productivity throughout change and sustain/build the change
- Understand that communication is key to success
- Develop their skill to inspire and energise those they lead and influence

Content

1. Understanding change:
 - What is change?
 - Overview of the normal responses to change
2. Managing people through change and its impact:
 - Dealing with resistance
 - Change model
 - Key to success planning
3. Communicating change:
 - Stakeholders
 - Communications tools / prepare communication plan
 - The importance of self-awareness, DISC and EQ
4. Sustaining change:
 - Maintaining the momentum
 - Monitoring progress
 - Balancing the change with running the business

Who should attend?

Managers and team leaders who are operating in a change environment or who will be supporting/driving the rollout of a change programme.