



Foundations in Industrial Relations

Details

Duration: 2 Days

Region & Dates

Dublin: April 1, 2, 2021

Dublin: Nov 18, 19, 2021

Time:

9.30 am– 5.00 pm

Venues:

Ibec
84-86 Lower Baggot Street
Dublin 2

Cost:

Ibec member: €800

Non-member rate: €900

Programme Overview:

The Foundations in Industrial Relations programme introduces HR practitioners and managers to the key aspects of the Irish system of industrial relations, the stages involved in the process of negotiations and the essential skills of an effective negotiator.

Programme Outcomes:

On completion of the programme, participants will be able to:

- Understand the history and development of the Irish System of Industrial relations
- Know and understand collective bargaining and how pay is determined
- Know the principles involved in effective negotiations
- Develop/improve key interpersonal and negotiating skills necessary to manage industrial relations issues more effectively and confidently
- Know the key Industrial Relations Institutions that deal with disputes
- Understand the negotiation process through role-play and exercise

Approach:

The programme runs over two consecutive days. There are a number of activities and case studies as part of the course to ensure that the key knowledge and skills are practiced.

The programme is delivered by experienced Ibec Executives who provide members with advice, consultancy and training on a daily basis. Programme participants are encouraged to express their views and experiences. The programme facilitates participant discussion to ensure a thorough understanding of the key points and their application. Real life case studies and exercises will be used to ensure a real practical understanding of each topic.



Contact:

For further information, please contact
Quelba Lima on
(01) 605 1619 or at
training@ibec.ie

What you said:

“I enjoyed the course, very informative, lots of reading. Thank you.”

Yvonne Maher, Dublin Simon Community

Who Should Attend?

The programme is designed to meet the needs of Human Resource specialists, Line managers and supervisors or team leaders. Understanding Industrial Relations is essential to those who manage people especially those in a unionised environment

Programme Schedule:

Day One

- The contextual setting of industrial relations
- Voluntarism
- Collective bargaining and pay Determination in Ireland
- Dispute resolution

Day Two

- Negotiations skills- the process
- Negotiation skills, communications/interpersonal skills
- Putting skills into practice
- The industrial relations institutions
- Review of key learning points